

Quality Management System	
Quality Policy	
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Quality is one of the most important strategic instruments of **AGOM INTERNATIONAL S.r.l a Socio Unico**.

The ability to meet the customers' needs and, when possible, to anticipate their expectations through the application of the Quality Management System is a determining factor for the conquest and maintenance of their confidence in us.

For these reasons, the Organization implements a program of continuous progress based on UNI EN ISO 9001:2015, aimed at improving all Company Structure.

The fundamental points of this program are the following:

- Commitment to acknowledging and satisfying the need of customers, regulations of the application sector of the product supplied.
- Continuous improvement of all business processes based on informed choices founded on concrete data.
- Involvement of all staff, so that the Quality Policy is communicated, understood and applied throughout the Organization.
- Optimization of economic effectiveness.

The realization of this program, with the use of appropriate resources, will allow us to improve the performance and competitiveness of the Company, even with the recognition and satisfaction of all staff.

The improvement program is periodically updated according to the real situation, through the objectives established in the periodic Management Reviews.

This document, which represents to all effects a documented information of the Quality Management System, is available and communicated to the interested parties both by direct methods (for example: posting on Company notice boards, e-mails, meetings, etc.) and with indirect methods (for example: references during meetings on other topics, Managers actions, etc...).

An excerpt of this documents is displayed on the Company notice boards.